



CARD SUITE LITE USER UPGRADE EXPERIENCE



What you need to upgrade from SecurLOCK Equip to Card Suite Lite

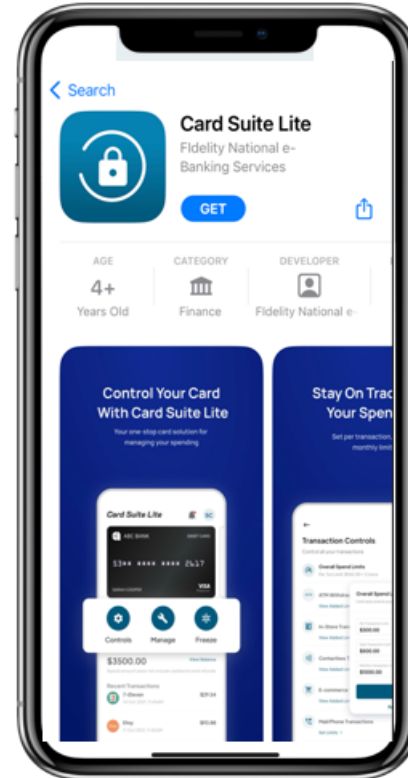
1. Your mobile phone
2. Access to your email registered with Benchmark Community Bank
3. Details of your credit and/or debit card(s)

****Please note that images in this guide may be slightly different than the actual upgrade experience.**

SETTING UP YOUR ACCOUNT

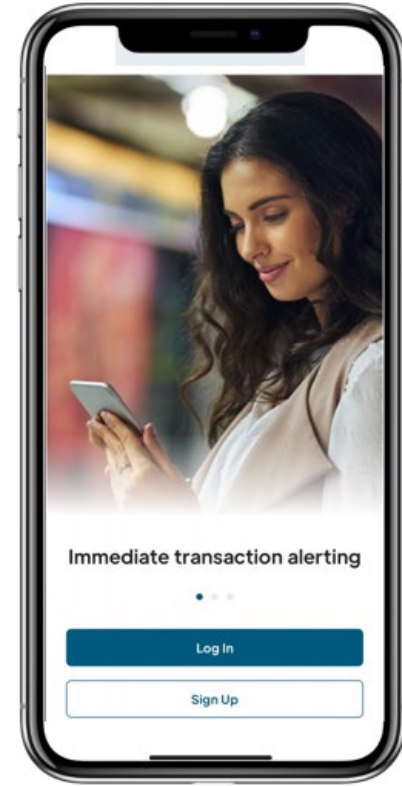
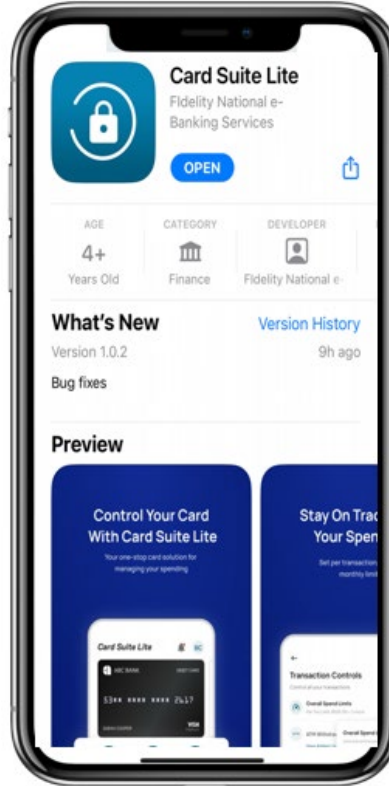
DOWNLOAD THE CARD SUITE LITE APP

Download the Card Suite Lite app from the Apple App store or Google Play store.



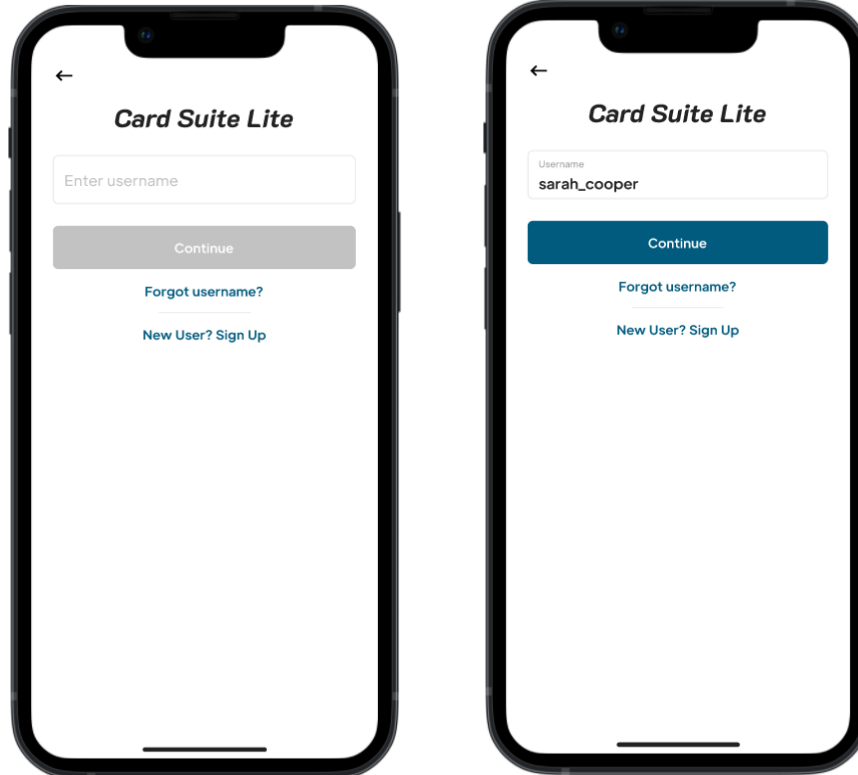
SETTING UP YOUR CARD SUITE LITE ACCOUNT

Open the app and
click Log In.



SETTING UP YOUR CARD SUITE LITE APP

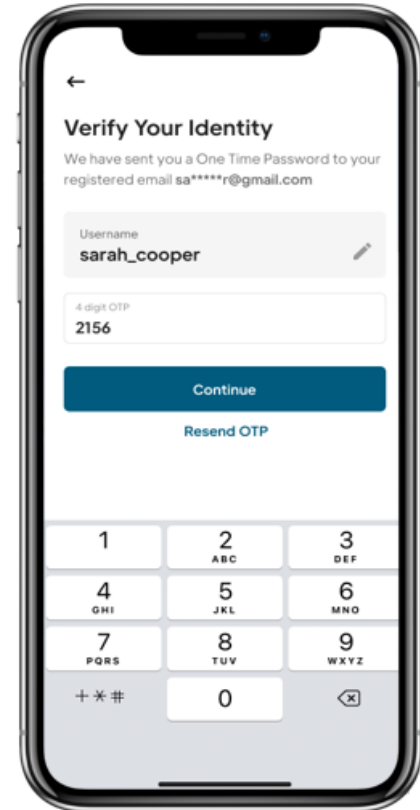
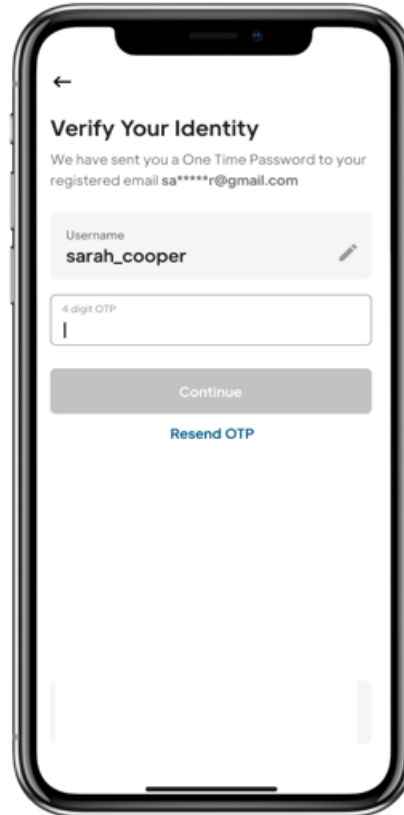
Enter the username that you used for SecurLOCK Equip and click Continue.



VERIFY YOUR IDENTITY

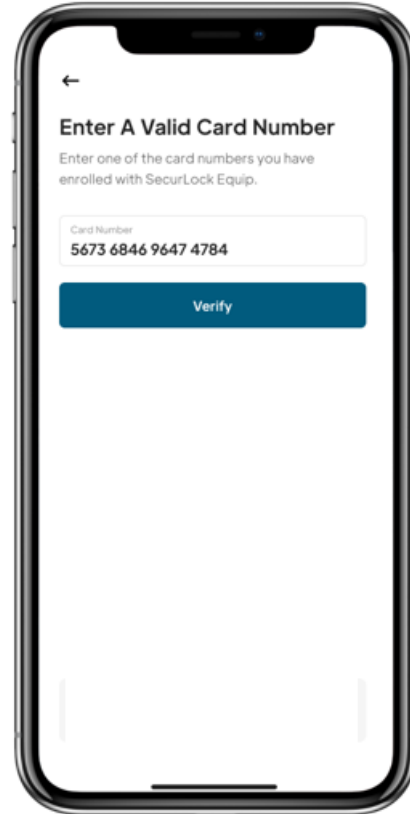
A one-time passcode (OTP) will be sent to the email registered to your SecurLOCK Equip account.

Enter the OTP on the Verify Your Identity page.



ENTER A VALID CARD NUMBER

Enter the card number for one of the cards that is enrolled in SecurLOCK Equip.

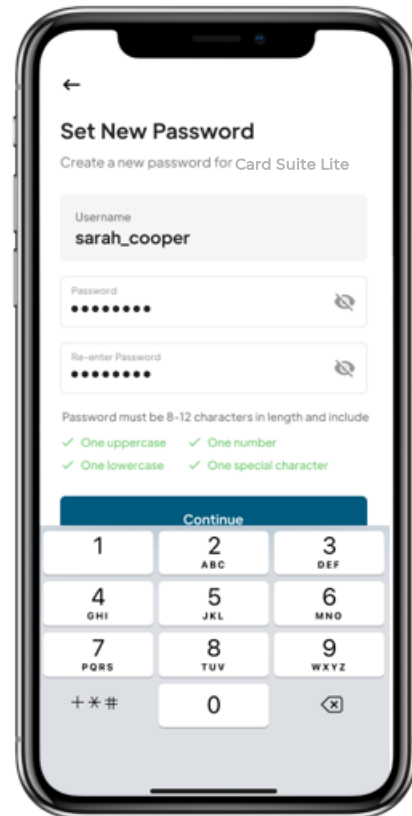
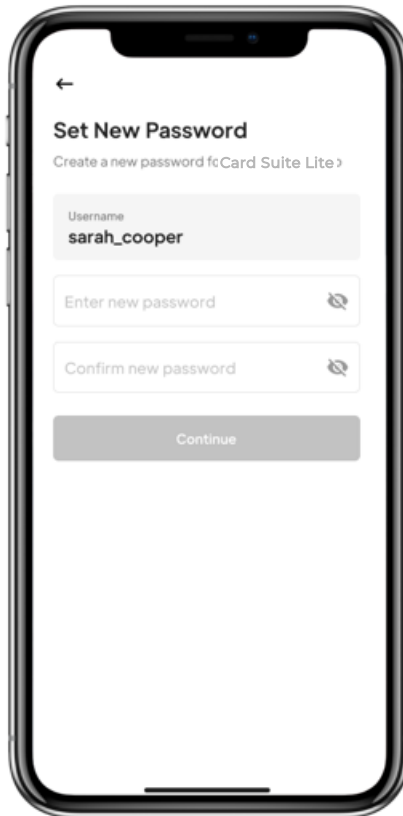


CREATE A NEW PASSWORD

Create a new password and click continue.

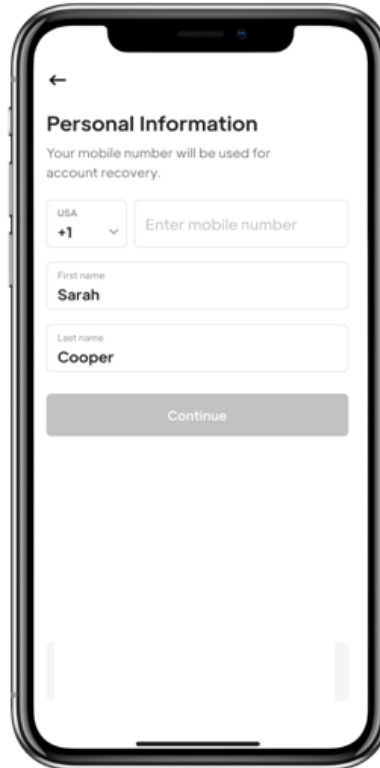
NOTE: The password is case-sensitive and includes these requirements:

- *8 characters minimum; 12 characters maximum.*
- *No spaces are allowed.*
- *At least 1 of each of the following:*
 - *Upper-case letter*
 - *Lower-case letter*
 - *Special character - !@#\$%&*() + ~*
 - *Number*



PERSONAL INFORMATION

Enter your mobile phone number and name.



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Personal Information

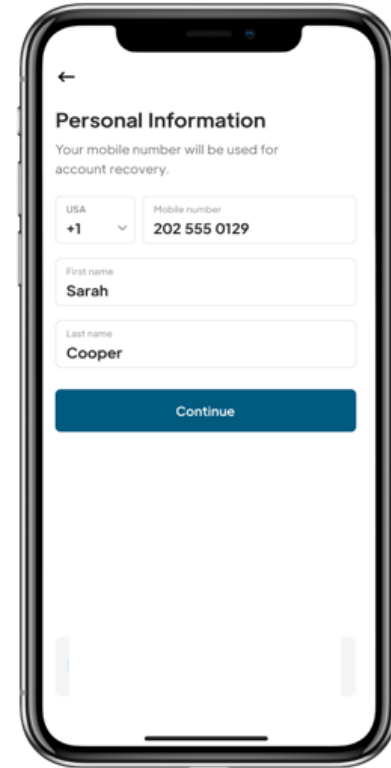
Your mobile number will be used for account recovery.

USA
+1 ▾ Enter mobile number

First name
Sarah

Last name
Cooper

Continue



←

Personal Information

Your mobile number will be used for account recovery.

USA
+1 ▾ Mobile number
202 555 0129

First name
Sarah

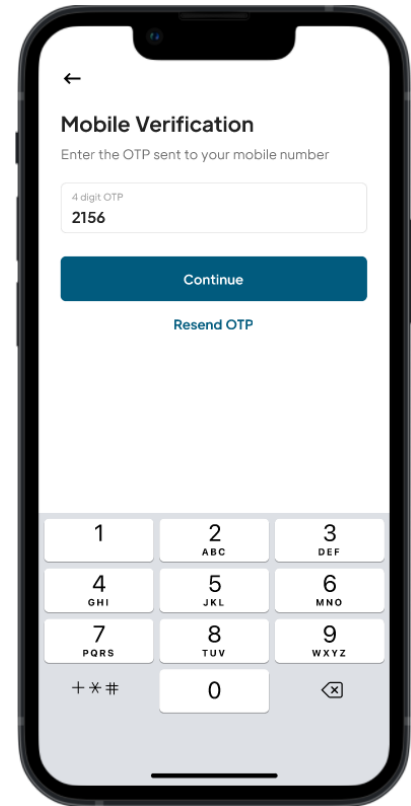
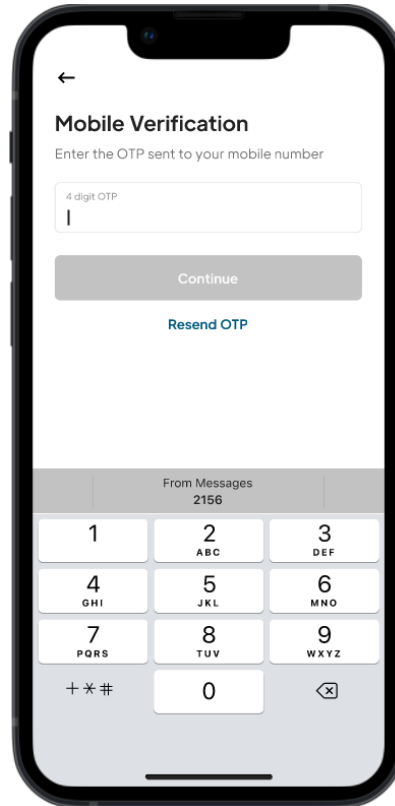
Last name
Cooper

Continue

MOBILE VERIFICATION

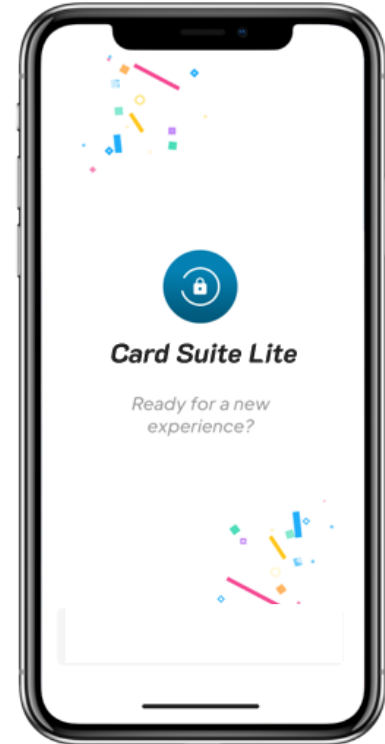
An OTP will be sent to the mobile number entered.

Enter the OTP on the Mobile Verification page.

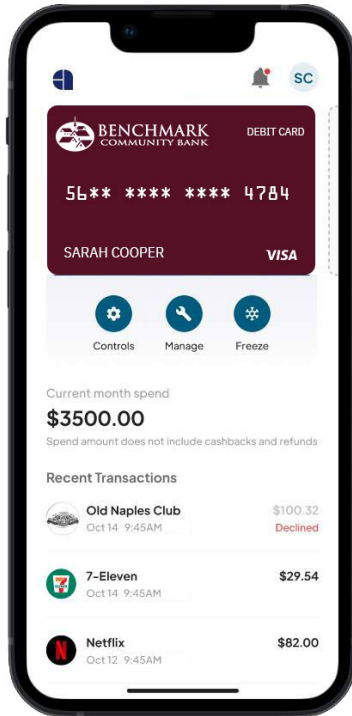


CARD SUITE LITE UPGRADE

Card Suite Lite will be updated with your information and existing card controls.



CARD SUITE LITE IS READY TO USE



➤ Validate the controls and limits you previously had set up in SecurLOCK Equip:

- ✓ Controls including transaction, merchant, and International location
- ✓ Spend limits

Note: *Location Shield and Region Shield will need to be enabled if required as this control did not move as part of the upgrade process.*

